



RESIDENTIAL HEAT PUMP SERVICE CONTRACT

Please check the desired plan & return signed. Method of payment must be received to activate coverage. This contract is in effect for the period one year from receipt of payment. This contract is between Building Inspectors & Contractors, Inc./Inter-County Oil Services, Inc., and:

Name _____ Address _____
Phone #: _____ E-Mail Address: _____

_____ Multi-Point Air Conditioner Check-up - \$149.99 (no parts included)

- | | |
|---|---|
| Check condenser coil & fan blade | Inspect duct work & disconnect box |
| Lubricate fan motor, blower, bearings & belts | Inspect safety devices for proper operations |
| Make sure back-up heat operational | Check & tighten all electrical connections |
| Test blower motor & compressor amp draw | Measure refrigerant pressure |
| Inspect, start & run capacitors | Check thermostat operations |
| Inspect compressor & evaporator coil | Clean/check condensate drain line |
| Check air filter | Inspect air flow obstruction around condenser |
| Check heat pressure | Check wiring assembly & expansion valve |
| Check condenser cabinet | Check service valve & contractor |

_____ Multi-Point Heater Check-up – \$149.99 (no parts included)

- | | |
|---|--|
| Check condenser coil & fan blade | Inspect duct work & disconnect box |
| Lubricate fan motor, blower, bearings & belts | Inspect safety devices for proper operations |
| Make sure back-up heat operational | Check & tighten all electrical connections |
| Test blower motor & compressor amp draw | Measure refrigerant pressure |
| Inspect, start & run capacitors | Check thermostat operations |
| Inspect compressor & evaporator coil | Check air filter |
| Inspect air flow obstruction around condenser | Check wiring assembly & expansion valve |
| Check heat pressure | Check condenser cabinet |
| Check service valve & contractor | Check heat pack components |

_____ Platinum Plan - \$350.00

This plan includes (1) Multi-Point AC Check-up and (1) Multi-Point Heater Check-up each plan year & a 15% discount on labor & materials.

Additional Options

Outdoor Coil Cleaning- Includes labor & materials required to perform one (1) annual chemical cleaning of the condenser coil. Highly recommended. Must be combined with a Multi-Point Check-up or Service Plan.	\$150.00
Electronic Air Cleaner Tune-Up – parts additional. <i>Must be combined with a Multi-Point Check-Up or Service Plan</i>	\$49.99
Humidifier Tune-Up – parts additional. <i>Must be combined with a Multi-Point Check-Up or Service Plan</i>	\$49.99
24/7 Emergency Service Option* - <i>Only available with Platinum Plan</i>	\$150.00
Mini-Split Unit -includes (1) Multi-Point tune-up per plan year up to (2) zones and a 15% discount on labor and materials. <i>Must be combined with full system service plan.</i>	\$100.00

Conditions

1. Company reserves the right to inspect the equipment covered before accepting the agreement. Customer agrees that the equipment covered by this contract is currently in good working order. Any necessary repairs to make the unit acceptable are not covered. All new service contracts are effective 30 days after the payment is received. Existing contract customers are waived from the 30 day waiting period as long as no lapse in coverage occurred.
2. Emergency service is considered as no air conditioning when needed for health related conditions; water leaking, or other dangerous situations. All other calls will be handled during normal business hours - Monday - Friday 8 am to 5 pm. All non-emergency calls requested after normal business hours will be charged the current over time rate.
3. Repair service caused by owner's failure to check for open switches, incorrect thermostat settings, tripped circuit breakers, blown fuses, improper boiler pressure/level, dirty filters will be billed the current service charge. It is the owner's responsibility to check air filters every month. Non-covered emergency service calls will be billed at the prevailing emergency rate. Customer agrees to pay a \$100 surcharge for all Non-Emergency calls where the customer specifically requested response outside of normal business hours. Customer agrees to pay a \$100 surcharge on any service requests under the classification of an emergency, which after inspection, has been determined to have been misrepresented by the customer.
4. If the parts are not covered under the chosen plan, the labor is not covered either.
Company is not liable for and service plans do not cover parts and labor for the following:
 - Replacement parts that are obsolete or not obtainable.
 - Damage caused by fire, flood, lightning, freeze-up, other acts of God
 - Chimney malfunction, repair, or inspection
 - Freight charges on any covered on non-covered parts.
 - Printed circuit boards, ECM variable speed blower motors and triple aquastats are not covered.
 - Blown fuses, tripped circuit breakers, thermostat not properly set or electrical power failure.
 - Customer failure to turn on main switch and emergency switch being turned off.
 - Failures due to secondary damage not covered
 - Agreement does not apply to units with input over 5 ton. Commercial contracts available.
5. Company will make every effort to schedule the annual tune-up and remind of contract renewal dates. However, it is the ultimate responsibility of the homeowner to see that it has been completed and contract renewed.
6. Company reserves the right to suspend coverage on any equipment that is determined irreparable or in need of replacement. Company shall have no obligation to repair/replace any equipment that is obsolete or irreparable.
7. Suspended overhead units or units in crawl spaces are subject to a surcharge per unit.
8. There will be no refunds on any unused portion of this agreement.
9. Customer agrees to keep their account current. Any account past due over (30) days is ineligible for contract coverage.

Contract Coverage Length-This contract is valid for (1) year from the date we receive the signed form. You will automatically be billed at the end of the contract year for renewal of the contract. If payment for the contract is not received within 30 days, the contract will be voided. If service is needed, you will be responsible for all bills associated with the service. You will be without air conditioning service coverage until a new contract is signed and returned to the office. If payment is received within the 30 days, there will be no lapse in coverage.

Please Note: 30 days written notice must be given for any contract changes and/or cancellations

By my signature, I acknowledge that I have read, understand, and agree to the terms outlined above.

ACCEPTED BY:

Inter-County Oil Services, Inc.

Customer's Signature

Authorization Date: _____

Date: _____

Payment Method: Check # _____

Cash

Credit Card# _____