

BUILDING INSPECTORS & CONTRACTORS
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Glenside PA, 19038
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CENTRAL A/C & HEAT PUMP SERVICE CONTRACT

Please check the desired plan and return signed. Method of payment must be received to activate coverage. This contract is in effect for the period one year from receipt of payment. This contract is between Building Inspectors & Contractors, Inc./Inter-County Oil Services, Inc., and:

Name _____ Address _____
Phone #: _____ E-Mail Address: _____

Pre-Season Check-Up – \$125.00

- | | |
|--|---|
| Check condenser coil & fan blade | Inspect duct work & disconnect box |
| Lubricate motor, blower & bearings | Inspect safety devices for proper operations |
| Make sure back-up heat operational | Tighten all electrical connections |
| Test blower motor & compressor amp draw | Measure refrigerant pressure |
| Inspect capacitor, service valve & contactor | Check thermostat |
| Inspect compressor & evaporator coil | Clean/check condensate drain line |
| Check air filter | Inspect air flow obstruction around condenser |

Gold Plan - \$350.00

This plan includes all parts and labor except for the compressor and condenser coils. Includes (1) annual pre-season check-up. The following is a list of the covered parts that will be replaced or repaired when found defective. No other parts will be replaced or repaired.

- | | | |
|----------------------------|--------------------------|------------------------------|
| Standard Thermostat | Blower Motor | Condenser Fan Motor & Blades |
| Outdoor Thermostat | High Pressure Control | Heat Relay |
| Transformer | Limit Control | Start Capacitor |
| Low Pressure Control | Blower Cage | Thermal Fuses |
| Fuses | Refrigerant (up to 2lbs) | Heat Elements |
| Run Capacitor | Fan Control | Defrost Control |
| Fan Belt | Fan Relay | Fan Motor |
| Blower Bearings & Shaft | Expansion Valves | Gas Valves |
| Electric Ignition Controls | Timers | Safety Pilots |
| Orifices | Draft Inducers | |

Additional Options:

- | | |
|--|----------------|
| _____ <i>Humidifier Tune-up – parts additional (done at time of service)</i> | \$49.95 |
| _____ <i>Media Filter Tune-up – parts additional (done at time of service)</i> | \$49.95 |
| _____ <i>Electronic Air Cleaner Tune-up (done at time of service)</i> | \$49.95 |

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Conditions

1. Company reserves the right to inspect the equipment covered before accepting the agreement. Customer agrees that the equipment covered by this contract is currently in good working order. Any necessary repairs to make the unit acceptable are not covered. All new service contracts are effective 30 days after the payment is received. Existing contract customers are waived from the 30 day waiting period as long as no lapse in coverage occurred.
2. Emergency service is considered as no air conditioning when needed for health related conditions; water leaking, or other dangerous situations. All other calls will be handled during normal business hours - Monday - Friday 8 am to 5 pm. All non-emergency calls requested after normal business hours will be charged the current over time rate.
3. Repair service caused by owner's failure to check for open switches, incorrect thermostat settings, tripped circuit breakers, blown fuses, improper boiler pressure/level, dirty filters will be billed the minimum service charge of \$85.00. It is the owner's responsibility to check air filters every month. The minimum service call charge during normal working hours is \$85.00. After the first hour, the time will be charged at 15 minute intervals at the prevailing labor rate. Non-covered emergency service calls will be billed at the prevailing emergency rate. Customer agrees to pay a \$100 surcharge for all Non-Emergency calls where the customer specifically requested response outside of normal business hours. Customer agrees to pay a \$100 surcharge on any service requests under the classification of an emergency, which after inspection, has been determined to have been misrepresented by the customer.
4. If the parts are not covered under the chosen plan, the labor is not covered either.
Company is not liable for and service plans do not cover parts and labor for the following:
 - Replacement parts that are obsolete or not obtainable.
 - Damage caused by fire, flood, lightning, freeze-up, other acts of God
 - Chimney malfunction, repair, or inspection
 - Freight charges on any covered on non-covered parts.
 - Printed circuit boards, ECM variable speed blower motors and triple aquastats are not covered.
 - Blown fuses, tripped circuit breakers, thermostat not properly set or electrical power failure.
 - Customer failure to turn on main switch and emergency switch being turned off.
 - Failures due to secondary damage not covered
 - Agreement does not apply to units with input over 5 ton. Commercial contracts available.
5. Company will make every effort to schedule the annual tune-up and remind of contract renewal dates. However, it is the ultimate responsibility of the homeowner to see that it has been completed and contract renewed.
6. Company reserves the right to suspend coverage on any equipment that is determined irreparable or in need of replacement. Company shall have no obligation to repair/replace any equipment that is obsolete or irreparable.
7. Suspended overhead units or units in crawl spaces are subject to an \$85.00 surcharge per unit.
8. There will be no refunds on any unused portion of this agreement.
9. Customer agrees to keep their account current. Any account past due over (30) days is ineligible for contract coverage.

Contract Coverage Length-This contract is valid for (1) year from the date we receive the signed form. You will automatically be billed at the end of the contract year for renewal of the contract. If payment for the contract is not received within 30 days, the contract will be voided. If service is needed, you will be responsible for all bills associated with the service. You will be without air conditioning service coverage until a new contract is signed and returned to the office. If payment is received within the 30 days, there will be no lapse in coverage.

Please Note: 30 days written notice must be given for any contract changes and/or cancellations

ACCEPTED BY:

Building Inspectors & Contractors, Inc

Authorization Date: _____

Payment Method: Check # _____ Cash

Customer's Signature

Date: _____

Credit Card# _____